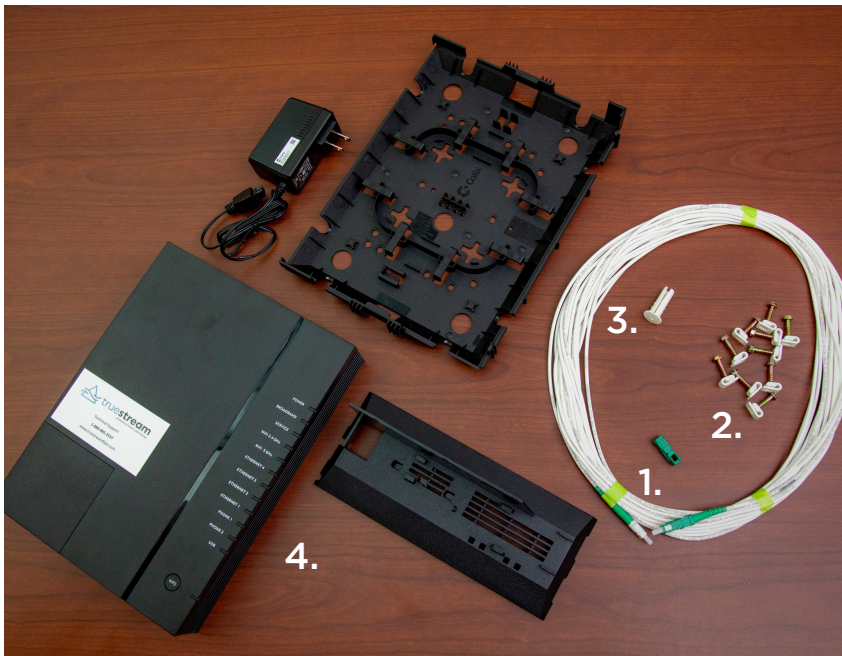# Self-Installation Guide

Before beginning installation, you'll need:

1. A power drill.

2. 3/8" or larger drill bit - 20" long.

3. Exterior sealant (optional).

4. The approximate distance from the exterior gray house box (pictured below) to where you want to place your router inside.

Your Truestream installation kit will include:

1. Fiber line, including green grip connectors.

2. Clips to secure the fiber line.

3. Exterior bushing.

4. Router unit including a base and optional wall mounting unit.

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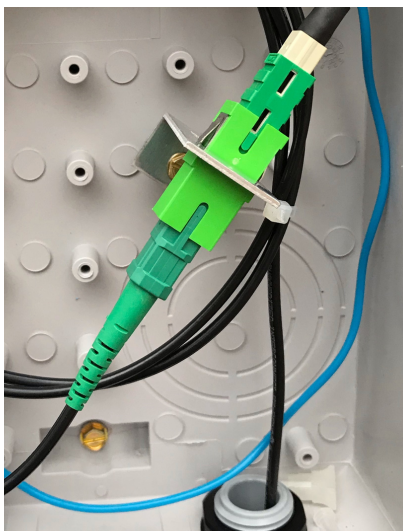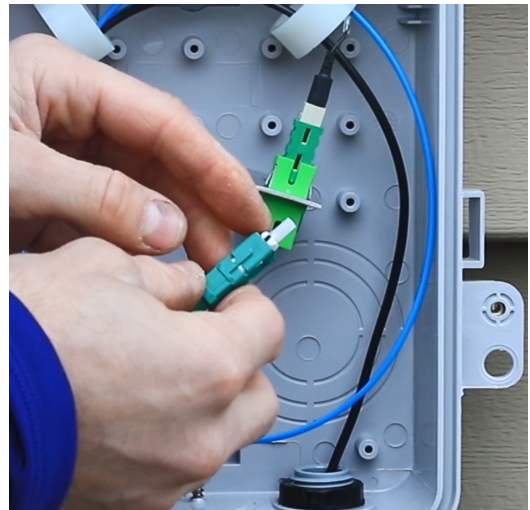
Self-Installation Guide - Outside

1. Find the ideal location to install the provided router inside your home - an easily accessible, centrally located area is best. Then drill through to the exterior of your home, carefully avoiding anything in the wall that could be damaged.

For a basement or crawlspace (sill plate) - drill from the outside in. For all others - drill from the inside out.

2. Feed the provided fiber line through the exterior hole drilled in step 1. Do not abruptly bend or kink the fiber line or remove the dust caps. Be sure to leave enough fiber line slack in order to connect in the exterior gray house box.

3. Insert the fiber (see picture to the right, fiber line is black - yours could be black or white) into the bottom of the house box and gently loop it through the inside brackets. Apply the grip connector, following the instructions provided in the fiber line bag, and remove the white dust cap.
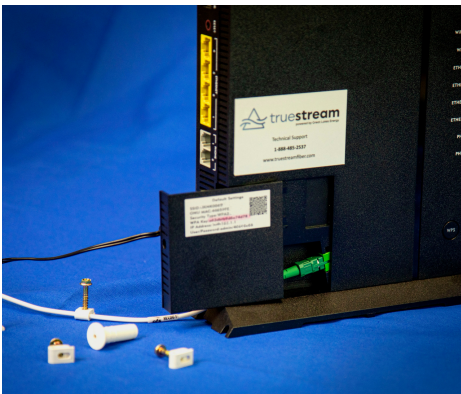

4. Line up the ridge of the grip connector (green pieces in the picture to the left) and insert into the bright green coupler. You should hear a click. Close the box and secure fiber line between the house box and entry point into your home using the provided clips.

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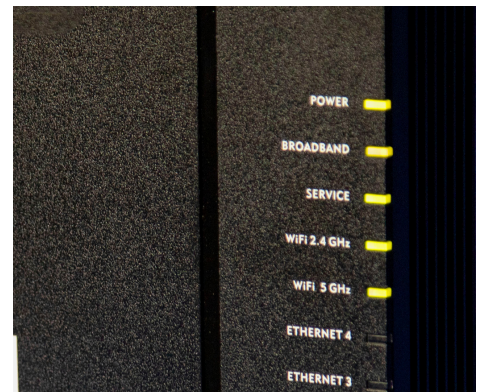
Self-Installation Guide - Inside

5. Once the fiber line is connected outside, secured, and fed into the house, pull enough line to reach the router's desired location. We will provide you with the necessary hardware to secure the fiber line and cover its entry location.

6. After the router cover is removed, feed the fiber line through the base of the router. Carefully remove the dust cap on the fiber line and in the router and plug the fiber line into the port. Once the line is secured and covered, plug the router directly into an outlet that is not controlled by a switch.

7. Once the top five lights on the left side of the router turn green, your service is active and ready to go. This may take 10-20 minutes. Connect your devices using the WPA Key as your password. The WPA Key is on the sticker included in the box with your router.

8. Your Truestream equipment is now active. For billing purposes your account is considered active on the day your equipment is delivered. You can access your account online at truestreamfiber.com, where you can see your e-bill or set up automatic payments. Happy Truestreaming!

Have questions or need assistance? Contact tech support, 24/7 at 1-888-485-2537.

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