

Hold Harmless Agreement

Great Lakes Energy and Truestream are committed to completing your project in a timely and professional manner. However, customer-owned underground facilities are not marked or protected by MISS DIG, so we must have a signed Hold Harmless Agreement before we proceed. MISS DIG will mark all underground commercial utility services (such as electric, gas, and cable), but not any items that are customer-owned (such as septic systems, wells, sprinkler systems, pet fences, etc.), which are your responsibility to mark, after MISS DIG has flagged your property. Also, despite our most diligent efforts, ruts or other cosmetic property damage may result as we move vehicles or equipment onto your property. The agreement is limited to the service location requesting service and expires upon completion of this project or removal of facilities.

Refusal to accept this agreement will delay the completion of this work and related services. If you have specific questions or concerns, please contact us at 888-485-2537.

I agree that Great Lakes Energy and Truestream are not responsible for damage to any unmarked, customer-owned underground facilities as it relates to work at the service location referenced below. This includes secondary electric, water, phone, gas, septic, well-head, and any other underground facilities. I further agree that Great Lakes Energy and Truestream are not responsible for yard or property damage incurred as a result of accessing property for this project.

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